

Why I Can't Submit an Entry -

If an entry is in error or some required data is missing, you will not be allowed to submit it until the information is corrected. Check to ensure that all required data (displayed with the * in front of the field) has been provided and verify that the mileage is correct and without gaps.

Once the lockout of the system has occurred to allow the billing process to run, you will not be able to submit an entry until the process is complete. After it's completed, then you can submit the entry for the next month billing process.