

How to See Where in the Process Your Adjustment Request is At -

From the Main Menu, under the Search heading, select "Adjustment." That will bring you to a Search Adjustment page where you can enter in your specific criteria needed for the search. A click on the "Search" button will display the results of the search. The Status column for your particular vehicle will display where in the process your adjustment request is at. A click on the "View" action item will advance you to the View Usage Adjustment page.

You can also see the reason for the adjustment request and the status from the Main Menu, under the Billing heading, and select "Current Adjustments."